

Workshops

Bridge of Hope Strategies & Program Implementation

Duane and
Reyna Britton

Britton
Consulting



Part 1: Crucial Conversations About Race – Beginning with the End in Mind ...

THURSDAY, OCTOBER 6 – WORKSHOP #1 – 9:45 a.m. - 10:30 a.m. ET

Conversations about race are all too often avoided. Fear and avoidance prevent these conversations from being seized as opportunities to bridge the substantial gaps that exist due to dread, uncertainty or distrust. Adding to the intricacies of racial conversations are the “oops,” the “why,” the “what” and the “how,” which add to their complexities.

Part 2: Crucial Conversations About Race – Beginning with the End in Mind ...continued

THURSDAY, OCTOBER 6 – WORKSHOP #2 – 11:00 a.m. – 12:00 p.m. ET

After the break, Duane and Reyna will continue sharing on this important topic that will help us navigate uncertainties and deepen trust.

Duane B Britton, M.A., CPC began his business career more than three decades ago. He has served in various management and leadership roles for nonprofits as well as for Fortune 500 companies. He has also started several small businesses and nonprofit organizations. His experience reflects board and executive leadership, team building, staff relations, conflict resolution, facilitation and training and conducting assessments for corporate and cross-cultural environments. Duane has a master's degree in Psychology/Counseling and is certified in the use of a variety of psychological assessment tools. He is a Certified Professional Coach, certified MBTI Practitioner, LPI® Certified Coach and served as a marriage/family counselor and business mediation consultant. He is a member of the Society of Human Resource Management [SHRM].

Reyna L. Britton, RN, CPC, CMP has over 40 years of experience in various leadership roles for nonprofits, corporations, and large healthcare organizations. She is passionate about excellence, which is expressed toward helping others recognize their full potential and achieve their goals. Reyna serves as an internal consultant and change agent for her clients. Her competencies include developing organizational cultural assessments and implementation plans for organization-wide transformation initiatives. She facilitates team building and provides leadership development and coaching for executives and other professionals.

Together, Duane and Reyna are the engine that drives Britton Consulting Group and its impact on great leaders and successful organizations of all sizes across the country.

Jess Fenchel
Access Services



Building Resiliency in our Work: Going Beyond Self-Care

THURSDAY, OCTOBER 6 – WORKSHOP #3 – 1:30 p.m. – 2:45 p.m. ET

The pandemic has taken a toll across industries, exhausting the workforce with countless changes and adjustments. Identifying the effects of the pandemic on our workforce, naming the specific challenges, and identifying a path forward supports individuals to create their own post-pandemic growth.

Jess Fenchel is the Vice President of Behavioral Health at Access Services. She attended Messiah College for undergraduate studies and LaSalle University for graduate school, where she earned a master's degree in Clinical

Counseling Psychology. She is a wife and mother of three children who loves time with friends and family.

Dr. Samuel R.
Benbow, D.Ed.



Importance of Building Competence and Confidence when Building Facilitation Skills for Adult Learners

THURSDAY, OCTOBER 6 – WORKSHOP #4 – 3:00 p.m. – 4:15 p.m. ET

This interactive session will examine the diverse learning styles of adult learners and practice effective ways of building facilitation skills that best meet their needs. Case examples will be used in addition to application-based exercises, and will provide an opportunity for participants to practice what was learned in the session.

Dr. Benbow is an Associate Professor, teaching in the Department of Social Work & Gerontology at Shippensburg University of Pennsylvania. In addition to teaching over the past 25 years, Dr. Benbow has served on

numerous boards as well conducted workshops, trainings and presentations locally, regionally, nationally, and internationally. Dr. Benbow currently serves on the board of Bridge of Hope National.

Todd Captao
Tenfold



Engaging Neighboring Families in Money Management

FRIDAY, OCTOBER 7 – WORKSHOP #5 – 10:45 a.m. – 11:45 a.m. ET

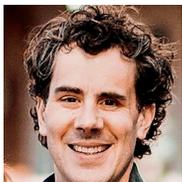
You asked for more, so Todd is back again this year to continue sharing practical tools and tips for engaging Neighboring Families in budgeting work. This year, Todd helps us learn how to start and continue financial conversations with reluctant Neighboring Families.

Todd Captao is the Director of the Barshinger Financial Empowerment Center (BFEC), a division of Tenfold in Lancaster County PA. He volunteered at Tabor, now Tenfold, for over nine years before taking his present position in 2016. Todd is a graduate of Pillsbury Baptist Bible College with a Bachelor

of Arts in Bible. He also has over 30 years of experience in management in banking, retail and manufacturing. Todd is a member of the Millersville Bible Church and has served as adult Sunday school leader. In his spare time he likes to spend time with his wife and adult sons.

Fundraising/Board/Leadership

Joshua
Alcorn



Donations are Everywhere!

THURSDAY, OCTOBER 6 – WORKSHOP #1 – 9:45 a.m. – 10:30 a.m. ET

Your donors WANT to give you a gift. And if you tell them a good story, they'll give you a bigger gift. In this session, you will learn how to pinpoint the story you should be telling your donors and a three-step framework for using that story to raise more money.

Donations are Everywhere! ... continued

THURSDAY, OCTOBER 6 – WORKSHOP #2 – 11:00 a.m. – 12:00 p.m. ET

Now it is time for practical application of what you learned earlier as Josh helps us "get it done."

Joshua Alcorn has been raising money since the Maple Lane Elementary 'Tags for Tots Coin Drive' in 1988. He works for a fundraising

company called Work Less. Raise More. He lives in Kennett Square, PA with his wife, two kids and two dogs.

Janet Unger



Continuously Cultivating Board Leadership

THURSDAY, OCTOBER 6 – WORKSHOP #3 – 1:30 p.m. – 2:45 p.m. ET

In this interactive workshop we will focus on: Assessing and identifying your board needs through the lens of cultural humility; Aligning strategic board recruitment with succession planning including discussion of the challenges you are encountering; and Meaningful orientation and integration of new Directors. This session will offer practical pointers for actively engaging your board members including in fundraising.

Janet Unger is an independent organization development consultant who is passionate about the value of a dynamic board as key to realizing your organization's potential. She has worked with a wide cross-section of

local, statewide, national, and international nonprofits and associations. In addition to her 30-plus years of consulting experience, Janet taught 'Board Leadership for Nonprofit Organizations' at the University of Pennsylvania.

Dave Warren



Joyful Fundraising

THURSDAY, OCTOBER 6 – WORKSHOP #4 – 3:00 p.m. – 4:15 p.m. ET

Fundraising can be joyful. Engaging our donors from a deep sense of abundance and possibility in cooperation with the very best relationship principles; fundraising can be a deeply joyful, meaningful and energizing activity.

Please consider joining this session with Dave Warren from Everence, as we consider how to embrace the best principles, practices, and mindset along the way to meeting the financial needs of our ministry through a relational and mission-focused partnership.

Dave will be referring to Henry Nouwen's book The Spirituality of Fundraising during this session. If you'd like to transform the fundraising part of your job from a dreaded "must do" to a joyful "get to do," this session is for you!

Dave Warren is a passionate fundraiser and coach of fundraisers. He has 24 years of fundraising experience, and has served as the Chief

Development Officer for two non-profit organizations. Dave currently serves as VP of National Markets at Everence Financial and the Everence Foundation.

Facilitated by
Edith Yoder and
Rachelle Morgan



Edith



Rachelle

Cultural Humility Tenet #3: Creating Institutional Accountability for Our Organizations

FRIDAY, OCTOBER 7 – WORKSHOP #5 – 10:45 a.m. – 11:45 a.m. ET

Join to share ideas about possible ways to deepen our institutional accountability, both as Bridge of Hope locations and as a network. Where might we need to include cultural humility in our budget preparation? In our Human Resource work? In our board governance work? What does Tenet #3 and "Creating Institutional Accountability" look like? This workshop includes question and response time with Osheta Moore

Edith Yoder, Ed.M., is the Chief Executive Officer of Bridge of Hope National. She authored the original church volunteer training manual for Bridge of Hope and developed many Bridge of Hope manuals on nonprofit management, fundraising, and board issues. Edith holds a master's degree in Adult and Organizational Development from Temple University and a bachelor's degree in Accounting from Eastern Mennonite University. After 30 years with Bridge of Hope, Edith is more passionate than ever about building neighborhoods of support for families facing homelessness.

Rachelle Morgan is the Director of Cultural Humility and Network Enrichment at Bridge of Hope National. She is passionate about being a voice for the voiceless and letting God guide the work that she does. Rachelle's career has included work as both a crisis worker and, most recently, assistant director for Montgomery County Mobile Crisis in Plymouth Meeting, PA, where she was instrumental in the development of the Diversity, Equity, and Inclusion community at Access Services. She credits that involvement for widening her lens around cultural humility and integrating diverse perspectives into the workplace. Rachelle holds a bachelor's degree in Psychology and a master's degree in Professional Clinical Counseling from La Salle University.